

RACV *we're there for you*

RACV Warranty

Three choices of cover

Motor Vehicle Warranty
Product Brochure



About the RACV Warranty

As one of the most respected brands in the motoring industry with over 100 years experience in delivering motoring advice and value to its members, RACV is pleased to introduce you to RACV Warranty.

Whether you're buying a new or pre-owned car, the addition of an RACV Warranty keeps you covered Australia wide well after the manufacturer's

or dealer warranty runs out, offering you greater peace of mind when choosing your vehicle.

RACV Warranty is a unique product only available through a limited number of quality dealers ensuring that you receive the highest level of service and satisfaction.

Choosing the right type and duration of cover

It is important that you choose the type of cover that best suits your needs and vehicle. Your motor dealer or the RACV cannot give you advice as to which product best suits your needs. You need to decide which policy is right for you. When considering this product, it is important you refer to the Product Disclosure Statement (PDS). Please ask your motor dealer

for a copy or visit racv.com.au for full details.

You can choose between the three types of cover shown below. You may also choose a period of cover from one, two or three years which commences after the manufacturer's or dealer statutory warranty runs out (where applicable). Your motor dealer can provide costs for any of the options you may be considering.

Three choices of cover

Cover options	Summary of items covered	Maximum claim limit per claim	Suitable for vehicles
Option A: Engine, Gearbox & Differential Cover	Engine, Gearbox and Differential. This is a component specific warranty covering the above 3 components only.	\$3,000.00	Any age or mileage at the time of purchase.
Option B: Specified Parts Cover	Engine, Gearbox, Differential, Cooling System, Air Conditioning, Fuel System, Brakes, Electrical System, Clutch, Electronics, Steering, Turbo Charger, Drive Line, Suspension. This is a component specific warranty with broad coverage.	Market value of the vehicle.	That are less than 10 years old and have travelled less than 160,000 kilometres at the time of purchase. Cover automatically ceases when the vehicle has travelled 220,000 kms since first registration.
Option C: Manufacturer's Type Cover	Most components and parts covered by the vehicle's original manufacturer's warranty. This is a comprehensive coverage warranty designed to give the broadest cover.	Market value of the vehicle.	That are less than 6 years old and have travelled less than 120,000 kilometres at the time of purchase. Cover automatically ceases when the vehicle has travelled 180,000 kms since first registration.

Important Note: Please read the PDS for full details of the terms and conditions.

Frequently asked questions

How are claims made?

Simply take your vehicle to an approved repairer and give them your warranty booklet. Once they have provided us with the relevant information we'll process your claim by contacting the repairer directly.

Whilst under the protection of RACV Warranty, where can I have my car serviced and repaired?

You may have your car serviced and repaired at:

- the motor dealer who sold you the car
- an RACV service centre
- a franchise dealer
- a service centre approved by us

Note: all repairs or work must first obtain approval from RACV Warranty claims department before commencement.

What if I want my mechanic to service my car?

Provided your mechanic or service centre operates from a registered business, is registered for GST and is listed as a service centre in the phone directory, your mechanic may carry out all regular routine services without any risk to your warranty entitlement.

If I wish to sell my car whilst still under RACV Warranty is the warranty transferable?

Yes, RACV Warranty is transferable* to the new owner of the vehicle which may improve the resale value when it's time to sell.

* A transfer and administration fee applies.

What happens if my car has a warranty claim whilst I am interstate?

RACV Warranty offers protection wherever you are in Australia. Simply have your repairer call RACV Warranty claims department on our toll free phone number and we will communicate directly with your repairer without the need for claim forms. We will pay the repairer directly.

How long will RACV Warranty cover my vehicle for?

You have a choice of the length of cover your warranty will apply for - either 1, 2 or 3 years to commence at the expiry of any manufacturer's or dealer statutory warranty period (where applicable). RACV Warranty is not renewable once it expires and can only be purchased at the time you purchase a vehicle from an approved RACV Warranty motor dealer. It is exclusive to approved RACV Warranty motor dealers and cannot be purchased directly from the RACV.

When does my selected cover cease?

RACV Warranty will cease on the earlier of either:

- 1 when the term you have selected ends or;
- 2 when the vehicle has travelled a total distance of:
 - a For "Option A - Engine, Gearbox & Differential Cover" - unlimited kilometres
 - b For "Option B - Specified Parts Cover" - 220,000 kilometres from date of first registration

- c For "Option C - Manufacturer's Type Cover" - 180,000 kilometres from date of first registration

Do I have to pay an excess (deductible) for RACV Warranty covered repairs?

There is no excess imposed on any RACV Warranty choice. Although you need to ensure that the cover you select has a suitable claim limit for your needs.

If you would like to know more

If you have any further questions please contact RACV Warranty on (03) 9723 9888 or send an email to warranty@racv.com.au

RACV Membership with Emergency Roadside Assistance option

With RACV Warranty you have the option to purchase RACV Roadside Care with your choice of warranty cover providing you with all the essentials of reliable emergency roadside assistance. RACV Roadside Care is designed to get your nominated vehicle moving again. If this isn't possible, we'll arrange for it to be towed after a breakdown.

Whenever you, your family members or friends are using your nominated vehicle and need emergency roadside assistance, simply call RACV on 13 11 11. RACV Roadside Care provides you with up to \$5000 (including GST) worth of benefits** over the subscription year. To provide peace of mind and assurance, you receive:

- 8 service calls per subscription year
- Petrol to get you to the nearest service station (up to 5 litres)
- Taxi fare (up to a limit of \$50)
- Alternative transportation
- Couriers
- Breakdown towing, up to 20km in the metropolitan area
- Breakdown towing in Victorian country areas to the attending service centre
- up to \$750 (per incident) towards a pool of benefits if you break down more than 100 km from home (including accommodation, rental vehicle, taxi fare and alternative transport

- A locksmith to open your car (up to \$100) if the RACV Patrol Officer can't gain access

- Use of a mobile phone in RACV Emergency Roadside Assistance vans (where available)

** Conditions and monetary limits may apply. Refer to the RACV Emergency Roadside Assistance Terms and Conditions.

As an RACV member with Emergency Roadside Assistance you are also entitled to reciprocal rights, which means you receive the same benefits that participating national and international automobile clubs offer their own members.

Membership benefits

RACV Membership includes access to many other benefits including the Show Your Card & Save program, access to RACV Resorts and discounts on RACV products and services.

Visit racv.com.au for details or call 13 RACV (13 72 28), or visit your nearest RACV Shop.

RACV Warranty is a Mechanical Breakdown Insurance policy underwritten by Lumley General Insurance Limited ABN 24 000 036 279 AFS Licence No. 241461 and administered by Integrity Car Care Pty Ltd ABN 58 056 621 893 AFS Licence No.247069. RACV Sales and Marketing Pty Ltd ABN 11 005 258 702 Authorised Representative No.270432 is an Authorised Representative of Integrity Car Care Pty Ltd.



RACV Warranty

Administered by

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